

FiXA Terms of Service

Last Updated: February 4, 2026

These Terms of Service ("Terms") govern your access to and use of the FiXA website, mobile applications, and related services (collectively, the "Service"), operated by FixAI Corp. ("FiXA," "we," "us," or "our").

BY ACCESSING OR USING THE SERVICE, YOU AGREE TO BE BOUND BY THESE TERMS. IF YOU DO NOT AGREE, DO NOT USE THE SERVICE.

1. Overview of the Service

FiXA provides an informational decision-support platform to help homeowners understand common household issues and connect with independent service professionals.

The Service includes:

- Diagnostic questionnaire: Guided questions about home issues you report
- Informational analysis: General information about potential causes based on your responses
- Difficulty assessment: Approximate difficulty level for typical repair scenarios
- Educational repair resources: Optional step-by-step guides, instructional videos, and articles for homeowners who wish to learn about repairs
- Interactive AI chat assistant: For answering questions about home issues (responses are general information only and not reviewed by licensed professionals before being provided)
- Cost and time estimates: Approximate ranges based on common scenarios and publicly available data
- Product recommendations: Links to suggested tools and materials, including affiliate links (e.g., Amazon)
- Professional referrals: Optional facilitated introduction to independent, licensed home service professionals in our contractor network

FiXA IS NOT:

- A contractor, plumber, electrician, HVAC technician, home inspector, or engineer
- An employer or supervisor of service professionals
- An emergency service provider
- A source of professional advice, diagnosis, or inspection services

- A guarantor of repair outcomes, contractor performance, or cost accuracy
-

2. No Professional Advice or Relationship

2.1 General Information Only

All information provided through the Service is general, educational, and informational only. It is based solely on:

- The information you voluntarily provide
- Common patterns in similar scenarios
- Publicly available repair data
- Automated analysis or algorithmic recommendations

FiXA does not:

- Inspect your home or property
- Provide professional diagnosis or assessment
- Guarantee accuracy, completeness, or applicability to your specific situation
- Assume a duty of care beyond providing general informational support

2.2 Not a Substitute for Professional Assessment

The Service is not a substitute for professional inspection, diagnosis, or advice from a licensed contractor, engineer, or other qualified professional.

Home conditions vary widely based on age, location, materials, prior work, local codes, climate, and other factors that cannot be assessed remotely.

2.3 No Professional Relationship Created

Your use of the Service does not create any professional, fiduciary, advisory, or contractual relationship between you and FiXA beyond these Terms.

2.4 Automated and Algorithmic Analysis

Diagnostic information and recommendations may be generated or assisted by automated systems, algorithms, or artificial intelligence and may not be reviewed by a human expert before being provided to you.

2.5 AI-Generated Responses

Diagnostic information and chat responses may be generated or assisted by artificial intelligence and machine learning algorithms. These responses:

- Are based on patterns in data, not human expertise
- May not be reviewed by a qualified professional before delivery
- Are general information only and may not apply to your situation
- Should not be relied upon as professional advice

Always verify information with a licensed professional before taking action.

3. No Emergency or Urgent Care Service

3.1 Not for Emergencies

FIXA IS NOT AN EMERGENCY SERVICE.

If you believe there is an immediate danger to people, property, or safety — including but not limited to:

- Fire or smoke
- Gas leaks or gas odor
- Active flooding or water main breaks
- Electrical sparks, shocks, or burning smells
- Structural collapse or imminent failure
- Sewage backup into living spaces
- No heat in freezing conditions

→ CALL 911, your local emergency services, or a 24/7 emergency professional immediately.

DO NOT RELY ON FIXA IN EMERGENCY SITUATIONS.

3.2 Response Time Not Guaranteed

While we strive to connect you with professionals promptly, FIXA does not guarantee:

- Immediate availability
- Same-day service

- Any specific response time from contractors

Even if you found FiXA through an advertisement suggesting urgent service, contractor availability is beyond our control.

4. Your Responsibilities and Assumption of Risk

4.1 Sole Responsibility

You acknowledge and agree that:

- You are solely responsible for your home, property, safety, and all decisions you make
- You assume all risks associated with using the Service
- Any actions you take based on information from the Service are at your own discretion and risk

4.2 Independent Judgment Required

You must:

- Use your own judgment about whether information applies to your situation
- Verify information with licensed professionals when appropriate
- Comply with all applicable laws, codes, and permit requirements
- Stop immediately and consult a professional if anything feels unsafe, unclear, or beyond your ability

4.3 Conditions and Codes Vary

You understand that:

- Building codes and safety regulations vary by jurisdiction
 - Your home's specific conditions may differ from general scenarios
 - Prior work, hidden damage, or other factors may affect outcomes
 - Permits, inspections, or professional licensing may be required for certain work
-

5. Educational Repair Resources

5.1 Educational Repair Resources

FiXA may provide optional educational resources including:

- Step-by-step repair guides
- Instructional videos and articles
- Product recommendations and tool lists
- General repair information

These resources are for informational purposes only.

By choosing to use educational repair resources, you acknowledge and agree that:

- Repair work involves inherent risks including personal injury, property damage, code violations, voided warranties, and worsening of the original problem
- You are solely responsible for determining whether a task is safe, legal, and appropriate for your skill level
- You assume all risk of injury, damage, or other harm that may result
- FiXA does not guarantee that instructions are safe, complete, accurate, or suitable for your specific situation

5.2 When to Stop

You must stop immediately and contact a licensed professional if:

- You encounter unexpected conditions (e.g., mold, asbestos, structural damage)
- The task feels unsafe or beyond your ability
- You are unsure about any step
- You lack proper tools, safety equipment, or knowledge
- Local codes require professional licensing or permits

5.3 Safety Warnings

Certain repairs involve serious hazards including:

- Electrical shock or electrocution
- Gas leaks and explosions
- Falls from heights
- Exposure to toxic substances (lead, asbestos, mold)
- Flooding or water damage
- Fire

If in doubt, hire a licensed professional.

6. Cost and Time Estimates

6.1 Approximate Only

Any cost estimates, time estimates, or difficulty levels provided by FiXA:

- Are approximate and educational only
- Are based on common scenarios and publicly available data
- May vary significantly based on your location, materials, labor rates, hidden conditions, scope changes, or contractor pricing

6.2 Not Quotes or Guarantees

FiXA's estimates are not quotes, bids, or guarantees from any contractor.

Actual pricing, scope, and timing must be negotiated directly between you and the service professional you hire.

6.3 No Responsibility for Contractor Pricing

FiXA has no control over and is not responsible for:

- Contractor pricing or billing practices
- Unexpected costs or scope changes
- Disputes over invoices or payment

7. Third-Party Products and Affiliate Links

7.1 Affiliate Commissions

The Service may include links to third-party products (e.g., tools, materials) through affiliate programs such as Amazon Associates.

FiXA may earn a commission if you purchase through these links, at no additional cost to you.

7.2 No Endorsement or Control

FiXA does not:

- Manufacture, sell, or control third-party products
- Guarantee product quality, suitability, safety, or compatibility
- Assume responsibility for product defects, injuries, or damages

Any purchase is solely between you and the third-party seller.

Product recommendations are general and may not be appropriate for your specific situation.

8. Connection with Independent Service Professionals

8.1 Facilitated Introductions Only

At your request, FiXA may facilitate an introduction between you and an independent home service professional ("Contractor") in our network.

FiXA's role is strictly limited to:

- Verifying that Contractors hold required licenses and insurance (where applicable)
- Facilitating initial communication or scheduling
- Collecting feedback after service (optional)

8.2 Independent Third Parties

You acknowledge and agree that:

- Contractors are independent third parties — FiXA does not employ, supervise, direct, or control them
- Contractors set their own pricing, schedules, methods, and business practices
- Any agreement for service is solely between you and the Contractor
- FiXA does not guarantee contractor availability, quality, workmanship, pricing, timeliness, licensing compliance, insurance coverage, or any other aspect of their performance

8.3 What FiXA Does and Does Not Verify

FiXA verifies (when possible):

- Current professional license status
- Current general liability insurance

FiXA does NOT verify:

- Work quality or customer satisfaction history (except user reviews)
- Criminal background
- Financial stability
- Specific expertise or specialization claims
- Compliance with ongoing licensing or insurance requirements after initial verification

8.4 Referral Fees

FiXA may receive a referral fee, lead fee, or other compensation from Contractors in our network when we facilitate an introduction.

This fee does not affect pricing between you and the Contractor.

You understand that this referral fee arrangement:

- Does not affect pricing between you and the Contractor
- May influence which contractors we present to you
- Does not create an employment relationship between FiXA and contractors

8.5 No Guarantee of Outcome

FiXA does not guarantee:

- That the Contractor will accept your job
- That pricing will match FiXA's estimates
- The quality, legality, or safety of work performed
- That work will solve the problem
- That the Contractor will complete the job

8.6 Disputes with Contractors

Any disputes regarding pricing, scope, quality, damage, injury, or other issues arising from work performed by a Contractor are solely between you and the Contractor.

FiXA is not a party to your agreement with the Contractor and has no obligation to mediate, resolve, or participate in disputes.

You may report concerns through the Service, and we may remove Contractors from our network at our discretion, but this does not create any obligation or liability on our part.

9. Communication and Consent

9.1 Consent to Contact

By providing your phone number, email address, or other contact information, you consent to:

- Receiving calls, texts, or emails from FiXA for purposes including confirming your request, facilitating introductions, and collecting feedback
- Being contacted by Contractors in our network whom we have introduced to you
- Receiving service-related communications (not marketing) from FiXA

9.2 Call Recording

Calls with FiXA may be recorded for quality assurance, training, and legal protection purposes.

By continuing a call after hearing this notice, you consent to recording.

9.3 Opt-Out

You may opt out of non-essential communications at any time by:

- Email: Clicking "unsubscribe" in any email or contacting admin@fixai.tech
- SMS: Replying "STOP" to any text message
- Phone: Informing us during any call that you prefer not to receive future calls

We may still send you service-related communications (e.g., confirming your contractor connection request) even if you opt out of marketing communications.

9.4 Three-Way Call Introduction

When you request a professional connection, a FiXA representative may facilitate a three-way phone call to introduce you to a contractor.

During this call:

- The call may be recorded for quality assurance and legal purposes
 - FiXA's role is limited to making the introduction
 - FiXA does not negotiate pricing or scope of work on your behalf
 - Any discussions about work details occur directly between you and the contractor
 - FiXA representatives are not licensed professionals and cannot provide technical advice during the call
-

10. Privacy and Data Use

10.1 Information We Collect

FiXA collects information you provide including:

- Contact information (name, email, phone, address/zip code)
- Home issue descriptions, photos, and answers to diagnostic questions
- Feedback and ratings

10.2 How We Use Your Information

We use your information to:

- Provide diagnostic information and recommendations
- Connect you with Contractors
- Improve the Service
- Communicate with you about your requests

10.3 Privacy Policy

For complete details, see our Privacy Policy at [\[link to Privacy Policy\]](#).

By using the Service, you consent to the collection, use, and disclosure of your information as described in the Privacy Policy.

10.4 Sharing with Contractors

When you request a professional connection, we share necessary information (name, contact info, issue description, location) with the Contractor.

11. Free Service and Future Changes

11.1 Currently Free to Homeowners

The Service is currently offered free of charge to homeowners.

FiXA reserves the right to introduce paid features, subscription plans, or other fees in the future with advance notice.

11.2 Changes to the Service

FiXA may:

- Modify, suspend, or discontinue any part of the Service at any time
 - Change pricing, features, or availability
 - Update these Terms (see Section 19)
-

12. Intellectual Property

12.1 FiXA's Ownership

All content, software, algorithms, designs, guides, text, graphics, and materials within the Service are owned by FiXA or its licensors and protected by intellectual property laws.

12.2 Limited License

You are granted a limited, non-exclusive, non-transferable license to access and use the Service for personal, non-commercial purposes only.

12.3 Restrictions

You may not:

- Copy, distribute, modify, or create derivative works
 - Reverse engineer or extract underlying systems or algorithms
 - Use the Service or content for commercial purposes
 - Remove proprietary notices
-

13. Acceptable Use

You agree not to:

- Use the Service for unlawful, fraudulent, or unsafe purposes
- Submit false, misleading, or inaccurate information
- Impersonate others or misrepresent your identity
- Interfere with the Service's operation, security, or availability
- Use automated systems (bots, scrapers) to access the Service
- Violate any applicable laws or regulations

FIXA may suspend or terminate your access for violations.

14. DISCLAIMER OF WARRANTIES

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

14.1 "AS IS" Service

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED.

14.2 No Warranties

FIXA DISCLAIMS ALL WARRANTIES INCLUDING:

- Accuracy, completeness, or reliability of information, recommendations, estimates, or referrals
- Fitness for a particular purpose or merchantability
- Non-infringement of third-party rights
- Uninterrupted or error-free operation
- Security of data transmission
- Contractor performance or qualifications

14.3 No Guarantee of Results

FIXA DOES NOT WARRANT THAT:

- Information will be accurate or applicable to your situation
- Educational resources will produce successful results

- Cost or time estimates will match actual outcomes
 - Contractors will be available, affordable, or satisfactory
 - Use of the Service will prevent damage, save money, or solve problems
-

15. LIMITATION OF LIABILITY

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

15.1 No Liability for Consequential Damages

FIXA AND ITS OFFICERS, EMPLOYEES, CONTRACTORS, AND PARTNERS SHALL NOT BE LIABLE FOR:

- Indirect, incidental, consequential, special, punitive, or exemplary damages
- Personal injury, property damage, or economic loss
- Lost profits, savings, or business opportunities
- Damage caused by DIY repairs, contractor work, or product purchases
- Delays, errors, or unavailability of the Service
- Data loss or security breaches
- Any claim arising from your use of the Service

THIS APPLIES REGARDLESS OF THE LEGAL THEORY (contract, tort, negligence, strict liability, or otherwise) AND EVEN IF FIXA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

15.2 Maximum Liability Cap

FIXA'S TOTAL AGGREGATE LIABILITY to you for any and all claims arising from or related to the Service SHALL NOT EXCEED \$100.00 USD.

15.3 Basis of the Bargain

These limitations are a fundamental basis of the bargain between you and FiXA. The Service would not be provided without these limitations.

16. Indemnification

16.1 Your Indemnity Obligation

You agree to indemnify, defend, and hold harmless FiXA and its officers, directors, employees, contractors, agents, and partners from any and all:

- Claims, lawsuits, or legal proceedings
- Damages, losses, liabilities, or expenses (including reasonable attorneys' fees)

Arising from or related to:

- Your use or misuse of the Service
 - Actions taken regarding your home or property (including DIY repairs)
 - Your interactions, agreements, or disputes with Contractors or third parties
 - Your violation of these Terms or applicable laws
 - Inaccurate or false information you provide
 - Your negligence or willful misconduct
-

17. Dispute Resolution

17.1 Informal Resolution

Before filing any legal claim, you agree to first contact FiXA at admin@fixai.tech to attempt informal resolution.

17.2 Binding Arbitration

Any dispute or claim arising from or related to the Service or these Terms shall be resolved by binding arbitration administered by the American Arbitration Association (AAA) under its Consumer Arbitration Rules, except as provided in Section 17.4.

Arbitration Terms:

- Location: Arbitration will be conducted in the county where you reside or in New Castle County, Delaware
- Costs: Each party will bear their own costs, except that FiXA will pay AAA filing fees if required by AAA rules
- Arbitrator Authority: The arbitrator may award the same relief available in court but cannot award relief beyond the parties to the dispute
- No Class Actions: See Section 17.3

17.3 Class Action Waiver

YOU AND FIXA AGREE THAT DISPUTES WILL BE RESOLVED ON AN INDIVIDUAL BASIS ONLY.

You waive any right to:

- Participate in a class action lawsuit
- Act as a class representative
- Proceed as a member of a class or consolidated action

Each party may bring claims against the other only in an individual capacity, not as a plaintiff or class member in any class or representative proceeding.

Severability: If a court or arbitrator finds this class action waiver unenforceable, the entirety of this arbitration agreement (Section 17.2) shall be null and void, and the dispute shall be resolved in court as set forth in Section 18.2.

17.4 Exceptions to Arbitration

Either party may seek the following relief in court without first engaging in arbitration:

- Injunctive or equitable relief to protect intellectual property rights
- Claims related to unauthorized access or misuse of the Service
- Small claims court actions (if they remain individual and non-class)

18. Governing Law and Venue

18.1 Governing Law

These Terms are governed by the laws of the State of Delaware, without regard to conflict-of-law principles.

18.2 Venue

If arbitration does not apply or is unenforceable, any legal action must be brought exclusively in the state or federal courts located in New Castle County, Delaware.

You consent to personal jurisdiction and venue in these courts.

19. Modifications to These Terms

19.1 Right to Modify

FiXA may update or modify these Terms at any time, with or without notice.

Updates will be effective immediately upon posting with a revised "Last Updated" date.

19.2 Continued Use Constitutes Acceptance

Your continued use of the Service after changes are posted constitutes your acceptance of the updated Terms.

If you do not agree to changes, you must stop using the Service.

19.3 Material Changes

For material changes (e.g., new fees, significant changes to arbitration or liability terms), we will provide reasonable notice through email or prominent notice in the Service.

20. Severability

If any provision of these Terms is found invalid, illegal, or unenforceable by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect.

The invalid provision shall be modified to the minimum extent necessary to make it valid and enforceable while preserving the parties' intent.

21. Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and FiXA regarding the Service and supersede all prior or contemporaneous agreements, communications, or understandings.

22. No Waiver

FiXA's failure to enforce any right or provision of these Terms does not constitute a waiver of that right or provision.

Any waiver must be in writing and signed by FiXA to be effective.

23. Assignment

You may not assign, transfer, or delegate your rights or obligations under these Terms without FiXA's prior written consent.

FiXA may assign these Terms in connection with a merger, acquisition, reorganization, or sale of assets, or by operation of law.

24. Survival

The following sections shall survive termination of these Terms: Sections 2 (No Professional Advice), 4 (Your Responsibilities), 12 (Intellectual Property), 14 (Disclaimer of Warranties), 15 (Limitation of Liability), 16 (Indemnification), 17 (Dispute Resolution), and 18 (Governing Law).

25. Contact Information

Questions, concerns, or notices regarding these Terms should be sent to:

FiXA Corp.
4000 Towerside Terrace
Miami, FL 33133
Email: admin@fixai.tech

For legal matters: admin@fixai.tech
For privacy matters: admin@fixai.tech

BY USING THE SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS OF SERVICE.

ADDITIONAL DISCLOSURES

Amazon Affiliate Disclosure

FiXA is a participant in the Amazon Services LLC Associates Program, an affiliate advertising program designed to provide a means for sites to earn advertising fees by advertising and linking to Amazon.com. We may earn a commission when you purchase products through our Amazon affiliate links at no additional cost to you.

AI-Powered Service Disclosure

This Service uses artificial intelligence and machine learning to analyze information and generate recommendations. AI systems can make errors or provide information that may not apply to your specific situation. Always verify information with qualified professionals.

Contractor Network Disclosure

Contractors in the FiXA network pay fees to receive leads and introductions. This financial relationship may influence which contractors we present to you. All contractors are independent businesses not employed by FiXA.

This document was last updated on February 4, 2026.

Version 1.0

FixAI Corp (FiXA) Privacy Policy

Last Updated: February 4, 2026

FixAI Corp. ("FiXA," "we," "us," "our") respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you use our website, mobile application, and related services (collectively, the "Service").

By using the Service, you consent to the practices described in this Privacy Policy.

1. Information We Collect

1.1 Information You Provide Directly

When you use the Service, you may provide us with:

- Contact Information: Name, email address, phone number, zip code, and address
- Issue Information: Descriptions of home issues, photos you upload, answers to diagnostic questions
- Availability: Your preferred times for contractor contact
- Feedback: Reviews, ratings, and comments about contractors or the Service

1.2 Information Collected Automatically

When you access the Service, we automatically collect:

- Device Information: IP address, browser type, operating system, device identifiers
- Usage Data: Pages viewed, features used, time spent, clickstream data
- Location Data: Approximate location based on IP address or zip code you provide
- Cookies: See Section 7 below

1.3 Information from Third Parties

We may receive information about you from:

- Contractors: If you work with a contractor through our Service, they may provide us with feedback or updates

- Affiliates: If you purchase products through our Amazon affiliate links, Amazon may share limited purchase data
-

2. How We Use Your Information

We use your information to:

2.1 Provide the Service

- Analyze your home issues and provide diagnostic information
- Generate cost and time estimates
- Provide DIY repair guides and educational content
- Connect you with independent contractors in our network
- Facilitate communication between you and contractors
- Process your requests and respond to inquiries

2.2 Improve the Service

- Understand how users interact with the Service
- Improve our diagnostic algorithms and recommendations
- Develop new features and content
- Conduct research and analytics

2.3 Communicate with You

- Confirm your requests and contractor connections
- Follow up on your repair experience
- Request feedback and reviews
- Send service-related announcements
- Respond to your questions or concerns

2.4 Safety and Security

- Verify contractor credentials
- Detect and prevent fraud or abuse
- Enforce our Terms of Service
- Protect the rights and safety of users and third parties

2.5 Legal Compliance

- Comply with legal obligations

- Respond to legal requests and prevent harm
-

3. How We Share Your Information

3.1 With Service Contractors

When you request a professional connection, we share the following information with the contractor you're matched with:

- Your name
- Phone number and email address
- Zip code or general location
- Description of your home issue
- Photos you uploaded
- Your availability for contact

Contractors are independent third parties and are responsible for how they use and protect your information after we share it with them.

3.2 With Service Providers

We share information with third-party service providers who help us operate the Service, including:

- Hosting providers (e.g., AWS, Google Cloud)
- Communication services (e.g., Twilio for SMS, SendGrid for email)
- Analytics providers (e.g., Google Analytics)
- Payment processors (e.g., Stripe for contractor payments)

These providers are contractually obligated to protect your information and use it only for the purposes we specify.

3.3 With Affiliate Partners

If you click on Amazon affiliate links in our Service, Amazon may collect information about your visit and purchases. We may receive commission data but do not receive your personal information from Amazon.

3.4 For Legal Reasons

We may disclose your information if required to:

- Comply with laws, regulations, or legal processes
- Respond to government requests or court orders
- Enforce our Terms of Service
- Protect the rights, property, or safety of FiXA, users, or others
- Detect, prevent, or address fraud or security issues

3.5 Business Transfers

If FiXA is involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction. We will notify you before your information becomes subject to a different privacy policy.

3.6 With Your Consent

We may share your information for other purposes with your explicit consent.

4. Your Rights and Choices

4.1 Access and Correction

You may request to:

- Access the personal information we have about you
- Correct inaccurate information
- Update your contact preferences

Contact us at admin@fixai.tech to exercise these rights.

4.2 Deletion

You may request deletion of your personal information by contacting admin@fixai.tech.

Please note:

- We may retain certain information for legal or legitimate business purposes
- Deletion may prevent us from providing certain services to you
- We cannot delete information already shared with contractors

4.3 Opt-Out of Communications

Email: Click "unsubscribe" in any marketing email, or contact admin@fixai.tech

SMS: Reply "STOP" to any text message

Phone: Tell us during any call that you'd prefer not to receive future calls

Note: We may still send you service-related communications (e.g., confirming your contractor connection request) even if you opt out of marketing.

4.4 Do Not Sell My Personal Information (California Residents)

FiXA does not sell your personal information to third parties for monetary consideration.

When we share your information with contractors you've requested to connect with, this is to provide you with the Service, not a "sale" under California law.

4.5 Cookie Controls

You can control cookies through your browser settings. However, disabling cookies may affect your ability to use certain features of the Service.

5. Data Retention

We retain your personal information for as long as necessary to provide the Service and fulfill the purposes described in this Privacy Policy.

Typical retention periods:

- Active requests: While your request is pending or active
- Completed requests: Up to 2 years after completion for quality assurance and dispute resolution
- Account data: Until you request deletion or we determine it's no longer needed

After retention periods expire, we securely delete or anonymize your information.

6. Security

We implement reasonable security measures to protect your information from unauthorized access, disclosure, alteration, or destruction, including:

- Encryption of data in transit (SSL/TLS)
- Encryption of sensitive data at rest

- Access controls and authentication
- Regular security assessments

However, no system is completely secure. We cannot guarantee the absolute security of your information.

7. Cookies and Tracking Technologies

7.1 What Are Cookies?

Cookies are small text files stored on your device that help websites remember your preferences and improve your experience.

7.2 Types of Cookies We Use

Essential Cookies: Required for the Service to function (e.g., maintaining your session)

Analytics Cookies: Help us understand how you use the Service (e.g., Google Analytics)

Advertising Cookies: Track your visits to deliver relevant ads (if we use Google Ads remarketing in the future)

7.3 Third-Party Cookies

Third parties like Google Analytics may set cookies when you use our Service. We do not control these cookies.

7.4 Your Cookie Choices

You can:

- Adjust your browser settings to block or delete cookies
 - Opt out of Google Analytics: <https://tools.google.com/dlpage/gaoptout>
-

8. Third-Party Links

The Service may contain links to third-party websites, including:

- Amazon (affiliate links for products)
- Contractor websites

- Educational resources

We are not responsible for the privacy practices of these third parties. Please review their privacy policies before providing your information.

9. Children's Privacy

The Service is not intended for children under 18. We do not knowingly collect personal information from children.

If we discover we have collected information from a child, we will delete it promptly.

If you believe a child has provided us with information, contact us at admin@fixai.tech.

10. California Privacy Rights

10.1 CCPA Rights

California residents have the right to:

- Know what personal information we collect, use, and share
- Delete your personal information (with certain exceptions)
- Opt out of the sale of personal information (FiXA does not sell personal information)
- Non-discrimination for exercising your privacy rights

10.2 How to Exercise Your Rights

Email: admin@fixai.tech

Subject: "California Privacy Rights Request"

Include:

- Your name and contact information
- Description of your request (access, deletion, etc.)
- Information to help us verify your identity

Response time: We'll respond within 45 days.

10.3 Shine the Light

California residents may request information about disclosures of personal information to third parties for their direct marketing purposes.

FiXA does not share personal information with third parties for their own marketing purposes.

11. International Users

The Service is operated from the United States. If you access the Service from outside the U.S., your information will be transferred to, stored, and processed in the U.S.

By using the Service, you consent to this transfer.

Note: The U.S. may have different data protection laws than your country.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted with a revised "Last Updated" date.

Material changes: We will notify you by email or prominent notice in the Service.

Your continued use of the Service after changes are posted constitutes acceptance of the updated Privacy Policy.

13. Contact Us

Questions, concerns, or requests regarding this Privacy Policy?

FiXA Corp.
4000 Towerside Terrace
Miami, FL 33133
Email: admin@fixai.tech
For California Privacy Rights: admin@fixai.tech

For GDPR Requests (if applicable): admin@fixai.tech

By using the Service, you acknowledge that you have read and understood this Privacy Policy.